



**2024 Third-Party Collection Services, RFP
Solicitation Number: R-24-002-LE**

**ADDENDUM 4
April 8, 2024**

To Respondent of Record:

RESPONSES TO QUESTIONS

1. Will SAWS allow work to be executed offshore?

Response: No, SAWS will not allow work to be executed outside of the United States.

2. Will SAWS allow work to be executed nearshore?

Response: Please see the response to question #1 in this Addendum.

3. Will SAWS allow work to be executed in Canada?

Response: Please see the response to question #1 in this Addendum.

4. Will SAWS allow agents to work from home in a nearshore location?

Response: No, SAWS would not allow work from home outside of the United States.

5. Will SAWS allow agents to work from home in an offshore location?

Response: Please see the response to question #4 in this Addendum.

6. Will SAWS allow agents to work from home in Canada?

Response: Please see the response to question #4 in this Addendum.

End of Addendum 4

This Addendum is one (1) page in its entirety with no attachments.